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# ALEX BRADSHAW

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## WORK EXPERIENCE

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### IT lab Assistant

Southern State Community College - Hillsboro, OH

January 2022 – August 2024

- Configured and maintained Active Directory on Microsoft Server 2019, supporting internal eSports services by managing user accounts, permissions, and organizational units.
- Implemented and enforced Group Policy, ensuring compliance with security protocols and optimizing administrative workflows for the eSports environment.
- Advised and mentored over 80 college students on academic projects, achieving a 93.75% success rate among those assisted.
- Contributed to the development and creation of 84 teaching aids, enhancing instructional resources and supporting diverse learning needs.

### Information Security Analyst 1 - Intern

National Cooperative Bank - Hillsboro, OH

October 2022 - May 2023

- Compiled and analyzed data for daily, weekly, monthly, and yearly reports on Data Loss Prevention (DLP) systems, ensuring regulatory compliance with GDPR, PCI DSS, HIPAA, and PIPEDA.
- Streamlined network security processes for platforms including Thycotic, AppRiver, Cybereason, Forescout, Imperva, and ServiceNow, achieving a 65% increase in operational efficiency.
- Led the testing and evaluation of Phisher and Microsoft Admin DLP tools while standardizing cybersecurity training programs, resulting in enhanced data protection strategies and a 20% improvement in accurate phishing incident reporting across the organization.
- Ensured compliance with NIST and CIS cybersecurity standards, reinforcing best practices to enhance the organization's security posture.
- Conducted regular reviews and updates of cybersecurity incident response policies, adapting protocols to address evolving threats and improve incident management efficiency.

## EDUCATION

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University of Cincinnati: BAIT Networking

August 2027

University of Cincinnati: BAsC Cybersecurity

August 2027

Southern State Community College: AAS: Networking & Cybersecurity

May 2024 (GPA 3.8)

## CERTIFICATIONS

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- CompTIA Security+ CE Certified Professional.

## HONORS AND LEADERSHIP ROLES

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- Varsity eSports Student Manager & Captain, demonstrating leadership and team management skills.
- Honorably Discharged Veteran, exemplifying dedication and service to country.
- Recipient of All-USA Academic Team Silver Scholar & All-State Ohio 1st Team honors.
- Deans List Fall 2024 for University of Cincinnati
- President List Fall 2021, Spring 2022, Fall 2022, Spring 2023 for Southern State
- Phi Theta Kappa President Spring 2022 – Summer 2024